



ANA Safety Policy

Our priority

Safety is the highest priority for all managers and staff and shall prevail over any pressure and constraints for commercial, operational, environmental and social interests, meaning also priority for training and resources.

Our main objective

ANA's main objective is to minimize as far as reasonably practicable its contribution to the risk of an accident, while providing an expeditious service.

Our management commitment to safety

ANA Management is committed to improve and achieve the highest possible safety standards, comply with all applicable legal requirements, meet all applicable standards and consider best practices.

ANA endeavors to provide adequate human and financial resources required for:

- the application of this safety policy
- safety management (development, implementation, maintenance and promotion)
- safety improvement & safety goals achievement
- all safety-related procedures
- ensuring that proper level of competency is maintained.

We all take responsibility for safety

Safety is the primary duty and responsibility of all Management and Staff.

Our Director is the Accountable Manager and has the ultimate responsibility and accountability, for the application of the safety management system (SMS), in alignment with all applicable regulations.

Our Safety Manager is responsible for the development, implementation, maintenance and promotion of the SMS. Heads of Departments/Units are responsible for the application, promotion of the SMS and for the safety performance within their department/unit.

ANA staff (employed and contracted) all have an individual responsibility for an active participation to the SMS, and are aware how their own actions and the actions of others affect safety.

We are aware of our risks and we manage them

ANA maintains a systematic safety risk management system, where safety performance is being monitored and corrections/mitigation actions are defined and implemented.

We promote and adhere to safety culture

ANA continually promotes a positive safety culture and encourages all areas of the organization to work together with a primary common goal to enhance safety. ANA encourages an integrated and collaborative approach to safety improvement, which includes and welcomes input from all areas of the organization.

We apply and support just culture

ANA does not punish staff for actions, omissions or decisions taken by them that are commensurate with their experience and training. However, gross negligence, willful violations and destructive acts are not tolerated and are not covered by Just Culture principles.

We value safety reporting

ANA has defined clear safety reporting and investigation principles, with regard to safety culture and just culture principles. ANA values and encourages safety reporting, and commits to a fair approach to occurrence reporting and investigation, with the sole objective of prevention of accidents and incidents, maintenance and improvement of safety, and not to attribute blame or liability.

We cooperate with external safety actors

ANA commits to the coordination of emergency response planning with other service providers and aviation undertakings. ANA commits to actively contribute to national and/or international dialogue to improve safety standards, while ensuring confidentiality.

We document our safety management system

ANA has implemented and maintains a documentation system that describes all the elements of the Safety Management System.

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